

HOME AND COMMUNITY SUPPORT SERVICES

FEE FOR SERVICE RATES SCHEDULE

HOME CARE PACKAGE FUNDING

Funding Rates as at 20 September 2019

PACKAGE LEVEL	FORTNIGHT SUBSIDY	ANNUAL SUBSIDY
LEVEL 1	\$336.98	\$8,761.48
LEVEL 2	\$592.90	\$15,415.40
LEVEL 3	\$1,290.24	\$33,546.24
LEVEL 4	\$1,955.80	\$50,850.80

BASIC DAILY FEE PAID BY YOU

Everyone taking up a home care package is expected to pay a basic care fee. This fee goes directly towards providing you with higher quality and comprehensive care. We understand that personal finances can sometimes be constrained, so we only charge the basic daily fee for days you receive services.

PACKAGE LEVEL	DAILY FEE / DAY	MAX DAILY FEE / FORTNIGHT
LEVEL 1	\$9.52	\$133.28
LEVEL 2	\$10.07	\$140.98
LEVEL 3	\$10.35	\$144.90
LEVEL 4	\$10.63	\$148.82

The Home Care Package funding amounts are current as at 20 September 2019. Further information on fees and contributions is available on the My Aged Care website.

CARE MANAGEMENT FEE

This is for the assessment, planning, facilitation, care coordination and evaluation of your services and support. Your dedicated care manager will work with you to plan your care and help you use your package in the best way possible.

PACKAGE LEVEL	COST PER DAY	COST PER FORTNIGHT	APPROX NO. OF HOURS / FORTNIGHT
LEVEL 1	\$5.00	\$70.00	1
LEVEL 2	\$9.00	\$126.00	2
LEVEL 3	\$19.50	\$273.00	3
LEVEL 4	\$29.50	\$413.00	4

SERVICES

The **BELOW** rates are not including 10% GST.

With so many services to choose from, you can rest assured that solutions will be tailored to your needs, whether those needs are one-off or ongoing.

SERVICE	TIMEFRAME	STANDARD HOURS 6am till 8pm	NON-STANDARD HOURS 8pm till 6am	WEEKENDS	PUBLIC HOLIDAYS
PERSONAL CARE SOCIAL SUPPORT RESPIRE CARE	30 min	\$33.00	\$35.50	-	\$82.50
	45 min	\$41.50	\$46.80	-	\$103.75
	1 hour	\$48.42	\$55.50	Sat - \$67.60 Sun - \$72.37	\$121.05
NURSING SERVICES – REGISTERED NURSE	1 hour	\$76.00	\$115.90	\$141.00	\$190.00
CASE COORDINATION – ADDITIONAL	1 hour	\$64.89	-	-	-
ACTIVE SLEEP OVER PER NIGHT	hours 2200-0600	-	\$450.00	\$675.00	\$925.00
DOMESTIC DUTIES	1 hour	\$40.00	-	-	-
TRANSPORT – IN STAFF VEHICLE	min 2 hours	\$41.50 / hour	-	-	-
TRANSPORT – WHEELCHAIR TAXI	min 2 hours	\$39.50 / hour	-	-	-

OTHER SERVICES e.g. gardening, lawn care, carpet cleaning, pet grooming etc. available and will be quoted at time of request.

OTHER CHARGES

CANCELLATION FEE	24-hour notice of cancellation is required to avoid a cancellation fee. A cancellation fee is equivalent to your full-service charge.
FEE CHANGES	This schedule of fees is correct at time of publishing this for and is subject to change at any time. All service prices are excluding GST.
NDIS FEES	NDIS fees and charges are set by NDIS.
EXTERNAL PURCHASES	A service fee of 5% will be charged per invoice for requested external purchases made by Southern Highlands Home Care.
SUB-CONTRACTING FEES	You have the choice to engage in brokerage if you choose for services not already provided by Southern Highlands Home Care, this will incur a 10% surcharge.